



Terms & Conditions

Before you read on please note that:

All of our sources (official car dealers) reserve the right to change their terms and conditions without prior notice and therefore it can change in the process of time. Not every dealer we work with has the same order processing system and therefore there might be slight nuances in between each order (registration, COC etc.). You will always receive complete information on each dealer prior your first order. Below you'll find the most important things you should know before we get started:

How it works:

- prior each order a 10% deposit payment has to be paid (at least until your payment history is good enough to consider it safe to process your next orders without it)
- each order is confirmed by a purchase contract stating approx. production date and final price (see information concerning production time below)
- you will receive COC documents after final payment is received (see information concerning COC below)

Prices

Discounts are provided on request. Email us a car specification you are looking for and we get back to you. In some cases, we can invoice you in EUR currency, however most of our dealers prefer CZK currency trade only. We work with Czech banks' current exchange rates as well as fixed rates. The price becomes fixed on the day when the purchase contract is issued. All given prices are VAT excl. and do not include transportation cost to your destination.

Commission

Sometimes we ask for a commission, sometimes we don't. It is not because we would want to make more money out of our business but to be able to negotiate you the best prices. Simply put, if we give you the best price we can, we ask for commission. Where applicable, the commission amount is always confirmed via email prior each order.

Delivery/production time/transportation

Standard production time of all brands is 3-6 months (vary on a brand, model and manufacturer's production workload) to run from the day the 10 % deposit payment is received or the purchase contract is signed (in case the deposit fee is not required). Please note, that in some extraordinary cases, the production process might take longer. We will provide you with exact production time not sooner than 30 days before your car is made.

We can arrange a transport for you. We work with the biggest forwarders in our country to ensure the best prices and services available. Final cost depends on volumes and final destination (in case of non-EU delivery, customs fee is included in the final cost). Invoices for transport are always issued after the transport is done (cars are delivered).

- EU countries - delivery time is usually 7days+ to run from the day the final bill is settled.
- non-EU countries - delivery time is usually 14 days+ to run from the day the final bill is settled.

We like to say 'plus' as most of our forwarders process all of their orders on Fridays and plan at least one week ahead.

COC and registration documents

COC list and a registration document are free of charge and are included in the final bill. In most cases, cars must be registered first in Czech republic before export (one day registration, free of charge). Manufacturers send all car papers incl.COC to our dealer's offices within a week or 14 days (only when car registration in Czech republic is required) after final bill is settled. After all papers are in place, we can send them out to you:

- in cars (in this case, the transport must be planned after the documents are in place)
- by post (free of charge but can sometimes take one week to receive them)
- by courier (next day delivery for 30-60 EUR depending on destination)

Please note that all official Czech car manufacturers and importers reserve the rights to provide car documentation including COC list 30 days after the final payment of a car is received the latest! We will always do everything that is within our power to prevent such delay however, if it happens, we are obliged to respect their sole right (which, besides other things, is also a part of Czech law).